CWW Feedback Enhancements

These enhancements will be implemented in the upcoming releases in January and February

No. Enhancement Summary

Allow special characters in comment text - Allow special characters to be entered for all text areas 1 in CWW

WHEAP Question - One suggestion pointed out that the WHEAP question is easy to miss and 2 doesn't stand out. The address this we would give it its own beige header like what we have for Utility.

3 Caseload Number - Add Worker Caseload to the Case Summary page

Snapshot of everyone in the home with their SSN and DOB - Add SSN to the Case Member History page. The page will also be modified to show the relevant and non-relevant individuals with their SSNs on the same page in different sections.

RFA filing date entry with respect to RFA status - Make the RFA filing date conditionally 5 mandatory. If the RFA is withdrawn, the user will not need to enter a filing date (No asterisks).

Newborn page based on pregnancy end date - displaying an informational message on the Pregnancy page that will indicate to the the worker to add a new individual on household members 6 page, if appropriate.

7 Misleading validation on employment page - Change the wording of validation message AE198

List of Recent Cases - Allow users to set a preference for showing or not showing this for a particular computer (we could store this information as part of the cookie that stores the case numbers). The 8 default will be set to not show the list of cases in case cookies are deleted

Better indicator to show that there are more sequences - Display the total number of 9 individuals/sequences on the top of the page. This will be implemented for all looping pages.

Show most frequently used reference table values at the top - The most commonly used reference table values (such as WI-Wisconsin in State) in frequently used reference tables (such as 10 State, Street, Language, etc) will be displayed at the top of the dropdown list.

Deleting a person from a case (9 months live edit) - During the individual delete process if the difference between a program's filing date and the recurring month is more than 9 months then we will schedule the corresponding program request page(s)(user will get warning messages to update the filing date) in Ongoing mode.

Not printing Alternate Address at RFA level (CR CAF) - The CR CAF should display the alternate address as well. However, this should follow the priority logic similar to AE CAF process and only one address should be displayed.

Popup Links for Comments on all case based pages - Allow users to enter case comments on all case based pages using a popup link that would display a text area and required fields. The comments entered here would be saved to the same location as from the Case Comments page.

Highlight warning fields - CWW currently does not highlight fields that are in warning (yellow) 14 messages. For CWW 2.0 highlight these fields with a color other than red.

Additional phone number fields - We are planning to add Email address, Cell phone number, Work phone number and Regular phone number with extension fields on both Additional data and General 15 Case Information pages as part of the ACCESS AFB changes in the CWW 2.0 release